Your retirement plan transition is complete!

Good news! The transfer of your Centennial State Carpenters Pension Trust Fund Annuity Plan account to Prudential Retirement® to the Southwest Carpenters Annuity Fund is complete. You can now access your account and tap into the resources of Prudential—a company with a long history of helping people achieve retirement goals.

Next Steps:

Step 1: Register your account online

You can access your retirement account at prudential.com/online/retirement. Once you do, you can review your retirement program information, research your investment options and access tools to support your overall financial wellbeing. To register your account online, click "Log In," then "Register Now" and follow the prompts to create a user ID and password.

After you complete the online registration process, Prudential will generate a unique, six-digit authentication code for you. You will receive the code in the mail via U.S. Postal Service within five to seven days of registering online. Use this authentication code online to obtain full account access. **This six-digit code is not automatically sent to you. You first need to complete the online registration process in order to receive it.**

These additional security protocols are designed to protect your account when you first register for online access. Certain functions, such as personal information, will be initially hidden or disabled online until you log back into your account and enter the six-digit code. This is an online restriction only; you may still initiate personal information changes by phone at any time by calling Prudential at 877-PRU-2100 (877-778-2100).

Step 2: Check your beneficiary

Be sure to confirm or declare a beneficiary for your account. You may call 877-PRU-2100 (877-778-2100) or online, after you register your account, by clicking on:

1. Plan Name
2. View Details
3. Personal Information

Step 3: Take advantage of everything your plan has to offer!

Log onto your account and explore the new tools and resources available to you under "My Financial Life" tab. From a financial self-assessment to a budget planner or debt manager, these tools can help you control your financial future. Plan to attend a webinar hosted by Prudential Retirement in February 2021. This is your opportunity to ask questions and learn about your new retirement tools.

Questions?

Call 877-PRU-2100 (877-778-2100). You can obtain account information or perform transactions by phone using your personal identification number (PIN), which you will be able to create the first time you use Prudential's automated phone service. Participant service representatives are available Monday through Friday from 8 a.m. to 9 p.m. ET.

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